

Booking Conditions for holiday courses at Chateau Ventenac

The property known as Chateau Ventenac, 17 Cour du Chateau, 11120, Ventenac en Minervois (the Property) is offered for residential courses subject to confirmation by Julia Bristow to the attendee (the client).

2. To attend the residential course, the client should complete and sign the booking form and return it together with payment of the initial non-refundable deposit (25% of the total fee due). Following receipt of the booking form and deposit, the Owner will send a confirmation by post or e-mail accepting the booking.

3. The balance of the course fee is payable not less than eight weeks before the start of the course. If payment is not received by the due date, the Owner reserves the right to give notice in writing that the place is cancelled. The client will remain liable to pay the balance of the residential course fee unless the Owner is able to re book the place. In this event, clause 4 of these booking conditions will apply. Reservations made within eight weeks of the start of the course require full payment at the time of booking.

4. Subject to clauses 2 and 3 above, in the event of a cancellation, refunds of amounts paid will be made by the Owner up to the total amount paid. The Client is strongly recommended to arrange a comprehensive travel insurance policy (including cancellation cover) and to have full cover for the party's personal belongings, public liability etc., since these are not covered by the Owner's insurance.

5. The client should note that Chateau Ventenac, although completely self contained, is part of a complex of homes and guests are kindly requested to be considerate when arriving and leaving the Chateau.

6. Please note that as stated on our website, the gardens are quite steep with many steps and are still being restored. Care must be taken at all times.

7. The Owner shall not be liable to the Client:

- For any temporary defect or stoppage in the supply of public services to the Property, nor in respect of any equipment, plant, machinery or appliances in the Property, garden or swimming pool.
- For any loss, damage, or injury which is the result of adverse weather conditions, riot, war, strikes or other matters beyond the control of the Owner.
- For any loss, damage or inconvenience caused to or suffered by the Client if the Property shall be destroyed or substantially damaged before the start of the residential course period and in any such event, the Owner shall, within seven days of notification to the Client, refund to the Client all sums previously paid in respect of the course.

8. Under no circumstances shall the Owner's liability to the Client exceed the amount paid to the Owner for the residential course.